



DHL GLOBALMAIL BUSINESS

DHL GLOBALMAIL BUSINESS IN A NUTSHELL



DHL GLOBALMAIL BUSINESS

TRANSIT TIME & MAIL FEATURES

DHL GLOBALMAIL BUSINESS PROVIDES TOTAL CONVENIENCE (free collection and no franking or sorting) FOR YOUR INTERNATIONAL MIXED BUSINESS MAIL AND SAVES YOU MONEY THROUGH COMPETITIVE PRICES

SERVICE QUALITY IS IMPORTANT AND DHL GLOBALMAIL BUSINESS PRIORITY MAIL SERVICE IS UNDER THE UMBRELLA OF THE ASSOCIATION OF GLOBAL POST OFFICES (UPU) AND IS MONITORED THROUGH SERVICE QUALITY TESTS. IN ADDITION, AT DEUTSCHE POST WE ALSO PERFORM OUR OWN QUALITY TESTS.

CONVENIENT AND SIMPLE



Just give us your mail together with the easy-to-complete air waybill and we will do the rest. We will take care of the sorting and franking at no extra cost.

WORLDWIDE DELIVERIES



Whatever you are sending, wherever it is going, we will get it delivered for you.

DHL EXPRESS INTERFACE



You can count on the speed, efficiency and reliability that you have come to expect from DHL. Your friendly and familiar customer team within DHL Express is always happy to assist you.

FREE COLLECTION



Items will be collected free of charge, together with your regular Express collection.

COST EFFECTIVE



Our tested experience shows that, on average, customers using our service reduce their postage costs compared to the local Post Office.

TRANSIT TIME FOR PRIORITY** SERVICE

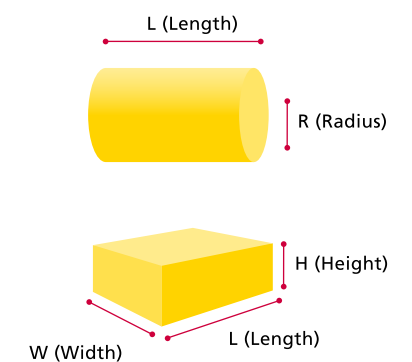
Transit time to Europe	4 - 7 working days
Transit time to North America	5 - 8 working days
Transit time to Rest of World	6 - 10 working days

The transit time for the Standard service will be 2 - 3 days longer within Europe and approximately 1 week longer for North America and Rest of the World.

DIMENSIONS AND CONTENT OF MAIL ITEMS

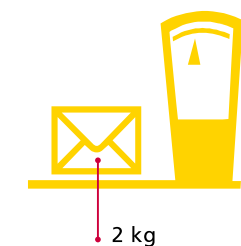
DHL GLOBALMAIL BUSINESS offers pick up of all types of international mail. Mail items are defined as those with the following dimensions:

	Rectangular shape	Cylindrical shape
Maximum size (L x W) / (L x 2R)	14 x 9 cm (5.5 x 3.5 inches)	15 x 5 cm (5.9 x 2 inches)
Maximum size (L + W + H) / (L + 4R)	90 cm (35.4 inches)	104 cm (40.9 inches)
Maximum single side (L or W or H or 2R)	60 cm (23.6 inches)	90 cm (35.4 inches)
Maximum weight	2 kg (4.4 lb)	2 kg (4.4 lb)



The content of your mail item needs to be in line with our list of restricted items. Examples of mail items include commercial documents, contracts, invoices, but also odd-shaped items, such as gadgets, sample material, posters and low value spare parts.

This means that, in case your mail item does not meet the requirements in terms of dimensions or weight, it cannot be sent as mail. We can provide you with further information to ensure that your mail goes through the Global Postal Networks in the optimal way by following our mail standards and guidelines.



DHL GLOBALMAIL BUSINESS gives you total convenience and saves you money.



WHAT DO WE NEED TO DO FOR YOU TO START USING DHL GLOBALMAIL BUSINESS?



A CROSS DEUTSCHE POST DHL OFFERING



HOW TO START USING THE SERVICE?

BETTER TOGETHER

DHL GLOBALMAIL BUSINESS combines the services of DHL Express and DHL Global Mail offered within Deutsche Post DHL. DHL Express handles the mail from pick-up to arrival at our Mail Terminal. DHL Global Mail then takes over at our International Mail Terminal, where we perform the sorting, franking, and dispatch to the international postal network for final delivery.

Deutsche Post is known for high quality postal services and we provide you access to our international mail distribution network through DHL GLOBALMAIL BUSINESS. You can track your Express air waybill until arrival at our International Mail Terminal.

In cooperation with our Postal partners, we also offer a returns process, to ensure that your undeliverable mail is returned to you.

IT'S EASY!

1. Let us include DHL GLOBALMAIL BUSINESS in your existing agreement with DHL Express.
2. We will ensure that you get pre-printed air waybills and GMB packaging, and will inform our collection organization that they should also pick up your DHL GLOBALMAIL BUSINESS in the future. We will also ensure that the agreement is reflected in our billing systems.
3. If you use any of our customer automation systems, you might need to do some configuration to enable the system to accept DHL GLOBALMAIL BUSINESS.
4. You then perform the following steps 1, 2, 3 to send DHL GLOBALMAIL BUSINESS.

AS EASY AS 1, 2, 3!

1. Just collect all of your international mail in the packaging we provide.
2. Weigh the bag at the end of the day.
3. Complete the DHL air waybill.



Then leave the rest to the professionals from your international business mail provider, DHL GLOBALMAIL BUSINESS. Your regular DHL courier will collect your mail and our international Express and Mail network will do the rest!

